

How do I order a replacement P-EBT Food Benefit card?

Replacement P-EBT Food Benefit cards should only be requested when the previously issued card has been lost, stolen or damaged. Food benefits will be issued between April 2023 and September 2023. Ordering a replacement card will not result in receiving your child's P-EBT food benefits faster and, in some cases, may delay access to your child's benefits.

- You can order a replacement P-EBT Food Benefit card by calling **1-888-328-6399**. Please be prepared to provide security information, including the 19-digit card number that was printed on the front of the P-EBT Food Benefit card you are replacing.
 - If you do not have that number, you will be asked for the cardholder's Social Security number; however, when ordering a replacement P-EBT Food Benefit card (and only when ordering a P-EBT Food Benefit card), you must enter 999-99 and then the 2-digit month and 2-digit day (MM/DD) of the cardholder's birthday. **For example**, if your child's date of birth is July 4, you would enter 999-99-0704 when asked for the child's Social Security number.
- You will then be asked to verify the cardholder's 8-digit birthday (MM/DD/YYYY) and to enter the 4-digit Personal Identification Number (PIN) you selected for the P-EBT Food Benefit card that you are replacing. If you did not previously create a PIN, you will still be able to order a replacement card by following the prompts.